

SWITCH TELECOM: A MEMBER OF THE INTERNET SERVICE PROVIDERS ASSOCIATION (ISPA)

Introduction

- Switch Telecom is a member of ISPA and adheres to their [Code of Conduct](#).
- In terms of section 75 of the Electronic Communications and Transactions Act ("the Act") Switch Telecom has designated the Internet Service Providers' Association (ISPA) as an agent to receive notifications of infringements as defined in Section 77 of the Act.



ISPA Contact Details:

Internet Service Providers' Association (ISPA)

Address: PO Box 518
Noordwyk
1687

Contact Number: 010 500 1200

Take Down Notice Contact Information:

Take-down notice email: complaints@ispa.org.za

Take-down notice information and form: <https://ispa.org.za/tdn/>

Switch Telecom notice of abuse email: abuse@switchtel.co.za